



**South Leicestershire Care Co-operative**  
**Blaby Business Centre**  
**33 Leicester Road**  
**Blaby**  
**Leicester LE8 4GR**  
**W: [www.slcc ltd.co.uk](http://www.slcc ltd.co.uk)**  
**E: [info@slcc ltd.co.uk](mailto:info@slcc ltd.co.uk)**  
**T: 0116 264 3413 or**  
**0783 264 7898**

## **Welcome to the South Leicestershire Care Co-operative**

Here at the South Leicestershire Care Co-operative we specialise in person-centred care. We are a user led company, launched in 2010, and our Development Board would like to welcome you as a prospective client, worker or volunteer and introduce you to the services that we can provide.

We want to promote and deliver high quality domiciliary home care services in your local community. We operate to high standards and aim to achieve national recognition in both the management and delivery of home care services.

Independence and choice is important to all of us and everyone is unique. That's why we start afresh with every client in order to identify their current and potential needs and desires.

Quality services cannot be delivered without the commitment of dedicated, trained and motivated staff and volunteers. We value our workers and clients alike, all of whom are entitled to become members of the Co-operative and vote at the AGM (conditions apply).

Please take the time to look at the comprehensive list of services we offer. If you would like further details you can contact us by email, telephone or post – details are at the top of this leaflet.

### **Portfolio of services**

**Enjoy & Achieve** – we aim to enable you to enjoy life and achieve your personal goals by supporting you to:

- Attend appointments.
- Write letters and make phone calls.
- Pursue your social and leisure interests, which may include things like horse riding, gym, swimming, and gardening.
- Take part in cultural and recreational activities.

We can support you to find out more about education and training, e.g. computer workshops.

**Be Healthy** – we aim to enable you to take care of your physical and mental health and well being by supporting you to:

- Attend medical appointments.
- Manage your medication.
- Adopt good standards of hygiene and healthy eating.

We can support you to find out more about who can help you with your physical and mental health by signposting you to counselling services, and physical and mental health service providers.

**Personal Care** - we aim to enable you to complete your personal care tasks by supporting you to:

- Wash and dress.
- Arrange visits to or by hairdressers.
- Arrange appointments for manicures and pedicures.
- Shop for clothing and footwear.

**Economic Well-being** – we aim to enable you to take control of your economic well-being so that you can achieve your personal goals by supporting you to:

- Budget and have financial independence including checking utility bills/statements and bank accounts.
- Apply for appropriate benefits.

We can support you to manage your debts by signposting you to specialist debt counsellors and agencies.

**Staying Safe** – we aim to enable you to stay safe by supporting you to:

- Develop self confidence and awareness of personal safety issues.
- Promote anti-discriminatory behaviour and social awareness.
- Be mindful of security of property and accommodation.

**Positive Contribution** – we aim to enable you to make a positive contribution to your community by supporting you to:

- Achieve your personal goals.
- Engage with the local community by accompanying you to activities and voluntary groups.
- Promote positive and law abiding behaviour.

**Domestic Duties** – we aim to enable you to take care of your home environment by supporting you with:

- Garden maintenance.
- Laundry.
- Cleaning and light domestic chores.
- Shopping and meal preparation.

**Other Support Services** – we aim to enable you to make life better for yourself by supporting or signposting you to:

- Advocacy services.
- Recruitment advice.

This is not an exhaustive list; we aim to be at the heart of your person-centred care plan. For further information please contact us – details are at the top of this leaflet.

**Getting Help** - If you are looking for help because you are elderly or disabled, you may be entitled to support with the costs from your local Social Services department. Contact your local council to find out more and how to contact your local Social Services Assessment Team.

## USEFUL CONTACTS

Care Quality Commission  
Citygate  
Gallowgate  
Newcastle Upon Tyne  
NE1 4PA  
W: [www.cqc.org.uk](http://www.cqc.org.uk)  
T: 0300 061 6161

Leicestershire County Council  
Social Services Assessments  
Bassett Street  
Wigston  
LE18 4PE  
T: 0116 2787 111

Leicester City Council  
Adults & Housing Department  
1 Grey Friars  
Leicester LE1 5PH  
E: [customer.services@leicester.gov.uk](mailto:customer.services@leicester.gov.uk)  
T: 0116 252 7004

Rutland Social Services  
Adults Social Services & Housing  
Rutland County Council  
Catmose  
Oakham LE15 6HP  
E: [enquiries@rutland.gov.uk](mailto:enquiries@rutland.gov.uk)  
T: 01572 722 577

This information is available in a variety of languages and formats, please ask for the one most suitable for you.